



## FOR YOUR CONVENIENCE

### Cafeteria Hours

The hospital cafeteria is open from 7 a.m. to 5:30 p.m. for patients, visitors and staff. Full meals and coffee break items are available.

### Mail & Flowers

Mail is delivered daily and flowers will be delivered upon arrival. Flowers from gardens are discouraged due to pest control. Flowers may be restricted or limited due to allergies.



### Gift Shop

The gift shop is located on the main floor and is open from 9:30 a.m. to 4:30 p.m. Monday to Friday.

### Ministerial Services

Chaplains of most denominations visit the hospital regularly. Should you wish a visit from your clergyman or pastor, your nurse will be pleased to call them. The Quiet Room may be used as a Chapel. Bibles are available on request and are yours to take home.

### Telephone

For your convenience, pay telephones are located in the patient lounge on the second floor and on the main floor by the front entrance.

Only urgent phone calls will be transferred to patients from 9 p.m. to 8 a.m.

### Smoking

The use of tobacco products is not permitted in buildings or within three metres of any doorway, window or air intake of any enclosed building operated and/or funded by KTHR.

### TV Rental

You may request a TV in your room during your hospital stay, depending on their availability. This is a chargeable service.

## PREPARING TO GO HOME

It is important for you and your family to start thinking about your return home while you are still in hospital. Talk to your doctor and nurses about any concerns you may have and the support you may need to return home safely.

Please try and make arrangements to be picked up at the hospital by 11 a.m. on the day you are discharged.

Before leaving the hospital, please contact your nurse to discuss your discharge care plan with you. Please take all of your belongings with you.

You will receive a medication pamphlet to list all of the medications you are taking. Please bring this medication pamphlet with you if you return to the hospital or see your doctor. The Admitting Office will discuss any arrangements which may be necessary with regard to financial matters as some medications and supplies are not provided free of charge in the hospital.

## COMMENTS OR CONCERNS

We encourage you to participate in the Provincial Patient Satisfaction Survey available from the Inpatient and Emergency departments. The feedback you give us will assist us in improving your care.

Should you have any comments or concerns related to your hospital stay, please contact the Facility Administrator at 306-752-8700 or the KTHR Quality of Care Coordinator at 1-877-573-6601.



# Melfort Hospital Patient Guide

Kelsey Trail Health Region is committed to providing a safe and healthy environment for patients, volunteers, the general public and employees. This includes an environment where everyone is treated with dignity and respect.

**Melfort Hospital**  
**Box 1480**  
**Melfort, SK S0E 1A 0**  
**306-752-8700**

*Healthy People in Healthy Communities*

