



Conditions Requiring Emergency Care

Visitors to the Emergency Room are seen on the basis of the urgency of their situation, not their time of arrival.

EMERGENT: requires immediate medical attention due to a condition that is considered life-threatening such as symptoms of heart attack, stroke or serious injury.

URGENT: requires treatment within a few hours to prevent a condition that may have come on suddenly from worsening.

NON-URGENT: a medical condition that may have been experienced for a period of time that does not require emergent/urgent care. These visitors may be asked to wait while more urgent patients receive treatment; to return at a different time; or to make an appointment with a physician at a medical clinic.

SCHEDULED/FOLLOW-UP: your doctor has asked you to come to the ER for a procedure or test or you have been asked to return to reassess a previous treatment. You will be seen as time permits.

Emergency Room Services are a service of the KELSEY TRAIL HEALTH REGION and are located at:

Hudson Bay Hospital	306-865-5600
Kelvington Hospital	306-327-5500
Melfort Hospital	306-752-8700
Nipawin Hospital	306-862-6100
Porcupine Plain Hospital	306-278-6262
Tisdale Hospital	306-873-6500

Comments or Concerns

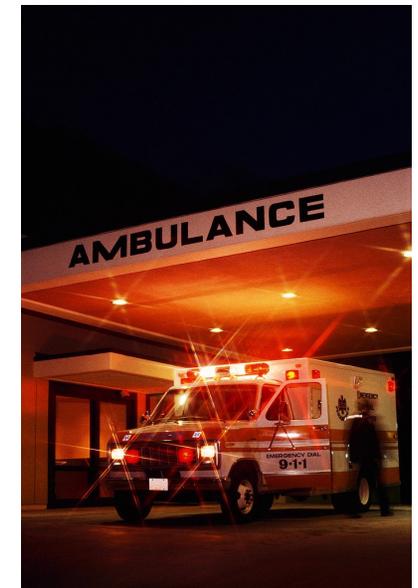
We encourage you to participate in the Provincial Patient Satisfaction Survey (Inpatient & Emergency Dept.). The feedback you provide will help us improve your care.

The use of tobacco products is not permitted in buildings or within three metres of any doorway, window or air intake of any enclosed building operated and/or funded by KTHR. Thank you for respecting the KTHR tobacco policy.

For more information about this or other services of the Kelsey Trail Health Region contact the Regional Office at (306) 873-6600 or visit our website www.kelseytrailhealth.ca

**KTHR Quality of Care Coordinator
1-877-573-6601**

When to Visit the Emergency Room



Healthy People in Healthy Communities

Proper Use of the ER

Many of the people that come to the Emergency Room are in urgent need of medical help, sometimes facing life and death situations. For this reason, wherever possible, it is very important that emergency rooms are used for urgent and emergent situations.

When you arrive at the hospital, you will be asked for your Provincial Health Card for registration. A Registered Nurse will assess your condition to determine the severity of your illness or injury. Patients with the most urgent need will be seen first.

If you have a cough or flu-like symptoms, you will be required to put on a mask and you may be asked to sit in an area designated to separate patients who may have infectious symptoms from those who do not. These precautions are taken in an effort to reduce the spread of influenza.

At any time, if you feel your condition has become worse since arriving in the Emergency Room, notify ER staff immediately.

Remember...

For your own health & safety, call **9-1-1** in the event of a health care emergency. Ambulance personnel are equipped to handle medical emergencies and get you to the best place to manage your care.



HealthLine 8-1-1

HealthLine is a confidential, free 24-hour health information and support telephone line. It is staffed by experienced and specially trained client navigators, registered nurses, registered psychiatric nurses and social workers who can provide health information and advice and can help you decide whether you should continue caring for yourself, make an appointment with a doctor or visit the Emergency Room.

ER physicians & nurses are working as quickly as possible to meet the needs of all patients and appreciate your patience and understanding during busy times.

Whenever possible, please schedule an appointment at a medical clinic if you are experiencing any of the following health concerns:

- Minor cuts or scratches
- Prescription refills
- Colds/flu-like symptoms
- Rashes
- Regularly required injections

YOU CAN HELP BY:

- Bringing a list of all of the medications you are taking (prescription, herbal, vitamins, etc.);
- Providing a detailed history of your health concern including informing us about your allergies and their symptoms; and
- If you choose to leave the ER for any reason at any time, notify the Nurse.

CHARGEABLE SUPPLIES

You may be asked to pay for some of the supplies used in the Emergency Department. The nurse will inform you of the chargeable products.