

The health and care of the patient is the first consideration of the hospital staff and as a result, visiting may be restricted (i.e. critically ill patients). Children under 12 years must be accompanied by an adult. Parents are encouraged to make alternate arrangements for infants rather than bringing them to visit. Parents are encouraged to be with their children. Cots are available upon request. Visitors are requested to use the public washroom across from the Emergency Department.

FOR YOUR CONVENIENCE

Cafeteria Hours

Hospital cafeteria hours are 7 a.m. to 6 p.m. Full meals and coffee break items are available.

Mail & Flowers

Mail is delivered daily and flowers will be delivered upon arrival. Flowers from gardens are discouraged due to pest control. Flowers may be restricted or limited due to allergies.

Ministerial Services

Chaplains of most denominations visit the hospital regularly. Should you wish a visit from your clergyman or pastor, your nurse will be pleased to call them. Bibles are available on request and are yours to take home.

Telephone

For your convenience, pay telephones are located in the Unit 200 patient lounge and near the public washrooms. SaskTel cards may be purchased from the Admitting Office.

Personal telephones are available in private rooms for a per day charge. Requests may be made at the admitting office or through your nurse. There are a limited number of patient phones so one may not be available immediately and your name will be placed on a waiting list.

Only urgent phone calls will be transferred to patients from 9 p.m. to 8 a.m.

Smoking

The use of tobacco products is not permitted in buildings or within three metres of any doorway, window or air intake of any enclosed building operated and/or funded by KTHR.

PREPARING TO GO HOME

It is important for you and your family to start thinking about returning home while you are still in hospital. Talk to your doctor and nurses about any concerns you may have and the support you may need to return home safely.

Please try and make arrangements to be picked up at hospital by 11 a.m. on the day you are discharged.

Before leaving the hospital, please contact your nurse so they can discuss your discharge care plan with you. Please take all of your belongings with you.

You will receive a medication pamphlet to list all of the medications you are taking. Please bring your medication pamphlet with you if you return to the hospital or see your doctor. The Admitting Office will discuss any arrangements which may be necessary with regard to financial matters. Some medications/supplies are not benefits in the hospital and may be chargeable.

COMMENTS OR CONCERNS

We encourage you to participate in the Provincial Patient Satisfaction Survey (Inpatient and Emergency Department). The feedback you give us will assist us in improving your care.

Should you have any comments or concerns related to your hospital stay, please contact the Facility Administrator at 306-862-6100 or the KTHR Quality of Care Coordinator at 1-877-573-6601.



Nipawin Hospital Patient Guide

Kelsey Trail Health Region is committed to providing a safe and healthy environment for employees, volunteers, patients and the general public. This includes an environment where everyone is treated with dignity and respect.

Nipawin Hospital
Box 389
Nipawin, SK S0E 1E0
306-862-6100

Healthy People in Healthy Communities

WELCOME TO NIPAWIN HOSPITAL

Office Hours

Our office hours are 8 a.m. to 9 p.m. daily. You are required to bring your current hospitalization card with you.

Nursing Services

A Registered Nurse will coordinate your care while in hospital. Your health care team will introduce themselves to you and provide you with any information you require. Nursing staff promotes participation from you and your family in the planning of your care. We encourage you to discuss your health care wishes with your doctor and Registered Nurse.

If you are experiencing any problems with your care, please discuss this with the Nursing Supervisor and/or Facility Administrator.

Change of shift report occurs at 7:30 a.m. and 7:30 p.m. daily for 15 to 30 minutes. This reporting period gives the nursing staff time to exchange information about the condition and care of the patients.

Meals

Meals in the hospital are carefully planned and prepared to suit individual diet orders as prescribed by your doctor to speed your recovery. For health and safety reasons, please check with nursing before accepting any food or snacks brought by visitors.

A Dietitian is available to discuss any nutrition related concerns regarding your special diet order or healthy eating in general. Approximate patient meal times:

Breakfast— 8 a.m. Dinner—12 p.m.
Supper - 5 p.m.

Leaving the Ward

If you leave the ward at any time (go outside or to the cafeteria), you must sign the form at the nursing desk indicating where you are going, what time you went and the time you returned.

Pharmacy Services

An on-site pharmacist is available Monday to Friday to discuss any concerns regarding your medications.

Accommodation

Requests for private rooms are accommodated according to the medical conditions of the patients and availability of the private rooms. There is a per day charge for private accommodation. Respite charges will apply to long stay patients.

Dry Erase Boards

A board is located in each patient room. They may be utilized to enhance communication between you and/or your family and health care provider (i.e. questions you or your family may want to ask your doctor, goals to reach prior to discharge, etc.).

Valuables & Belongings

Patients are encouraged to send any money or valuables home. The hospital cannot be responsible for lost belongings. Please bring personal toiletries. For infection control, a razor will not be supplied.

FOR YOUR SAFETY

Handwashing is the most important way to prevent infection. If you cannot wash your hands, alcohol sanitizer is available throughout the facility. Nursing staff will wash their hands or use a hand sanitizer before and after providing care.

Identia-band

An identia-band, with your personal information on it, will be placed on your wrist upon admission. It must be kept on at all times. Staff will check this band and you will be asked your name and date of birth before medication and treatment are administered.

Nursing staff will explain any new or different medications to you prior to giving them. Please share all of your allergies and prescriptions and over the counter medications you take to ensure the most appropriate medications are prescribed for you. If, at any time, you have questions regarding your medications do not hesitate to ask.

Falls

All patients will be assessed for risk of falling. If you are identified as being at risk for a fall the staff will educate you and your family about how you can help to prevent a fall while you are in hospital.

Electrical Appliances brought into the hospital by patients must be checked by hospital maintenance personnel before use.

Fire Drills (Code Red) are held periodically as a precautionary measure. In case of fire, you will receive instruction from the nursing staff on how/where to proceed.

Anyone suffering from colds or other infections is requested not to visit. If you must visit, you are required to wear a mask which is provided at the facility entrance or you may ask the nurse for one.

If you are put on “precautions” for a possible infection, your visitors may be required to put on a mask and gown before entering your room. Instructions are posted on your door. Visitors should inquire at the Nursing Station before entering your room.